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4/12/06

SERIAL NUMBER	FILING DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NO.
09/513,784	02/25/2000	J. Andrew JUDKINS	HAR59014

EXAMINER	
Williams J.Deane, Jr.	
ART UNIT	PAPER NUMBER
042642	2

Date: 04-17-06

To Mark C.Comtois

Fax: 202-776-7800
Phone 202-776-7801

STATUS LETTER

(Transmitted by facsimile - no cover sheet)

In response to your communication filed on 02/25/02 3-23-06

- ☐ 1. A Notice of Allowance for the above identified application was mailed on _____.
- ☐ 2. The above identified application has been assigned a patent number and issue date. An issue notification will be mailed within _____ weeks.
- ☐ 3. The above identified application has been assigned a patent number _____ and issue date _____.
- X 4. Your application is currently located in 7540 as of 3-10-06 _____.
Please call 571-272-4200 to make further inquiries.
- X 5. The application was forward to The file maintenance facility on 3-10-06 for processing -.and will remain in that location for at least 2 to 3 weeks before forwarding to location 7420 wereit will remain for another 5to 6 weeks before it receives an issue date and then it will turn into a patent.._____

If you have any questions, you may contact the Office of Patent Publication's Customer Service Office on 571/272-4200 or by facsimile on 703/308-5065.

Donahue E. Elliott
Contact Representative, Customer Service Office
Office of Patent Publication

Donahue E. Elliott



DEF
4-17-06

ATTORNEY DOCKET NO. HAR59 014

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

KP
4/12/06
In re the Patent Application of: J. Andrew JUDKINS

Confirmation No.: 7190

Serial No.: 09/513,784

Art Unit: 2642

Filed: February 25, 2000

Examiner: William J. Deane, Jr.

Title: INTEGRATED ACD AND IVR SCRIPTING FOR CALL CENTER TRACKING
OF CALLS

STATUS INQUIRY

BOX STATUS

Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Sir:

Applicant respectfully inquires as to the status of the above-referenced application.

The application was filed 25 February 2000, and its last known status was the Corrected
Notice of Allowance and Fee(s) Due and was filed and paid on 25 July 2005.

To date, no further communication has been received on this application.

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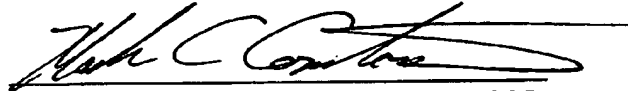
Application Serial No.: 09/513,784
Art Unit No.: 2642

Status Inquiry

The Commissioner is hereby authorized to charge payment of any additional fees associated with this communication or credit any overpayment to Deposit Account No.

04-1679. A duplicate copy of this sheet is enclosed.

Respectfully submitted,



Mark C. Comtois	Reg. No. 46,285
D. Joseph English	Reg. No. 42,514
Patrick D. McPherson	Reg. No. 46,255

DUANE MORRIS LLP
1667 K Street, N.W., Suite 700
Washington, DC 20006
Telephone: (202) 776-7800
Telecopier: (202) 776-7801

Dated: March 23, 2006